

JAD CHEIKH

Senior Product Designer

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OVERVIEW

With 9 years of UI and UX design experience under my belt, I specialize in creating user-friendly solutions grounded in thorough research.

My passion lies in helping startups realize their vision by developing robust design systems and environments from scratch. I'm a strong advocate for accessibility and firmly believe that well-designed systems can make a world of difference.

When I'm not immersed in design work, you'll find me experimenting in the kitchen, staying up-to-date with tech trends, and exploring the world of creative media.

Industry Knowledge

Agile-Scrum Methodology, Wireframing, Product Design, User Interface, Usability Research, Rapid Prototyping, Design Systems, Interaction Design, Technical Documentation...

Tools & Technologies

Figma, Adobe XD, Adobe Creative Suite, Sketch, FullStory, Zeplin, Miro, Webflow, Wordpress, Notion, Procreate, Keynote, GitHub, Xcode, Jira...

Other Skills

Branding, Illustration, Print Production, Drone Photography, Copywriting, Ideation, Brainstorming, Discovery, Online Marketing, HTML, CSS, JS, SwiftUI...

Languages

English, French and Arabic

PROFESSIONAL EXPERIENCE

RocketRez

Steinbach, MB. Canada.

05/2021 - 02/2024

Senior Product Designer

- Developed a new process to increase efficiency and accuracy, resulting in a streamlined collaboration across departments.
- As a member of the technical team I reported to the Director of Engineering, and held a crucial part in the Product Team.
- Followed a Lean UX methodology to identify problems and iterate until we reached the desired feedback.
- Project leader for a complete product redesign.
- Conducted surveys and interviews to define needs and pain points, followed by analysis documents.
- Initiated discovery and ideation sessions as well as design workshops with multiple groups in a fun environment.
- Created storyboards and interactive prototypes to communicate solutions.
- Created an information architecture in collaboration with the engineering team.
- Drafted a UX Research Plan and templates for User Testing and Feedback Analysis.
- Wrote technical documentation and created an interactive design system to make hand-off as seamless as possible.

Treasury Xpress

Beirut, Lebanon. Headquarters: Portsmouth, NH, United States

04/2020 - 08/2020

Consultant / UI/UX Specialist

- Hired to oversee and redesign the interface and usability of the complete Treasury Management Web System.
- Lead discovery sessions, identified product requirements, developed wireframes.
- Conducted user research for identifying pain-points and capturing goals.
- Analyzed user data and converted them into customer journeys for best UX scores.
- Created interactive prototypes and a design system to establish the overall direction of the product.

*.Technology SARM

Beirut, Lebanon.

10/2018 - 10/2019

Senior UI/UX Designer

- Team leader for developing internal and external design solutions from concept to creation.
- Identified product requirements and developed wireframes.
- Created interactive prototypes and design systems.
- Key touch point for stakeholders, marketing, research, and development.
- Conducted discovery and ideation sessions resulting in an open communication with the team.

Torch Academy

Beirut, Lebanon.

10/2015 - 10/2018

UI/UX Designer / Mentor

- Spearheaded creative direction for start-up teams to create the best solutions for their ideas.
- Collaborated with start-ups to prototype, design and execute solutions.
- Arranged meetings and gathered user data to understand bottlenecks and improve user satisfaction.
- Taught classes in Human Centered Design, Usability Research and Modern UI Trends.
- Trained fresh graduates on best practices in the industry and how to gain a competitive advantage.

Blue Media

Beirut, Lebanon.

03/2012 - 09/2015

Designer / Production Manager

- Planned, scheduled and managed all production activities.
- Maintained an effective communication with the creative team and the clients.
- Created digital artwork for print material and advertising campaigns for clients in Real Estate, Hospitality and F&B.

Pareto

Toronto, ON. Canada.

06/2010 - 10/2011

Visual Designer

- Worked as a part of a team in designing displays for Shoppers Drugmart in more than 50 locations around the city of Toronto.
- Created and executed planograms for store displays of leading cosmetics brands like L'Oreal, Revlon and Maybelline.

EDUCATION

The Art Institute of Toronto

Canada (2008)

Advanced Diploma in Graphic Design / Hands-on training from industry leaders.

ALBA, University Of Balamand

Lebanon (2005)

Freshman Diploma in Arts / Graphic Design Foundation

PROFESSIONAL TRAINING

SwiftUI (2021)

- Using Xcode to create an iOS app
- Building UI using SwiftUI
- Swift programming basics

Web Development (2016)

- HTML5 & CSS3: fundamentals.
- JavaScript, Bootstrap & Sass: basics.

UX Design Fundamentals (2015)

Critical elements of user experience: strategy, scope, structure, skeleton and surface.

Mobile App Design: UX and UI (2015)

Process of designing a complete mobile app using Sketch: Guiding Principles, User Research, Illustrating the Context of Use, Measuring Usability, Information Architecture, Interaction Design, Visual Design, User Interface Prototyping, Usability Evaluation.

FAVORITE BOOKS

Lean UX

- Jeff Gothelf with Josh Seiden

Applying lean principles to improve User Experience.

A Project Guide To UX Design

- Russ Unger & Carolyn Chandler

For User Experience designers in the field or in the making.

Don't Make Me Think

- Steve Krug

A common sense approach to web and mobile usability.

FREELANCE EXPERIENCE

Soffa Parking (Car parking app for malls)

Mobile App UI/UX

- Translate requirements into user-friendly processes
- Wireframe and usability flow charts
- Interactive prototype
- UI design
- Assets and style guide for developers

Dubai - 2020

Coreletic (Fitness clothing brand, e-commerce)

Branding / Website

- Branding and communication guide
- Marketing visuals
- Website design
- E-commerce website execution through Shopify
- Modified code for specific features

Lebanon - 2020

CryptoPhi (Development firm for blockchain products)

Branding / Website

- Logo Design and Brand Identity
- Brand visuals
- Website design
- Website execution using Webflow

Lebanon - 2019

MonetaryUnit (Cryptocurrency)

Branding / Website

- Branding and communication guide
- Online interactive brand guide
- Brand visuals and elements
- Website design
- Website execution using Adobe Muse

UK - 2019

MUEX (Platform for trading and using cryptocurrencies)

Web Application UI

- Wireframe and usability flow charts
- Dynamic module-based master layout and navigation
- Usability testing and modifications based on user feedback
- Light/dark interface design
- Assets and style guide for developers

UK - 2019

CREMPEX - Crypto Empire Exchange (Online trading platform)

Branding / Website

- Logo Design and brand elements
- Website design
- Website execution using Webflow

UK - 2019

VonaDrive (Encrypted online storage app)

Branding / Mobile App UI/UX

- Logo Design and Communication Guide
- Translate requirements into user-friendly processes
- Wireframe and usability flow charts
- Interactive prototype
- UI design
- Assets and style guide for developers

France - 2019

StartMy.io (Crowdfunding platform for blockchain startups)

Branding / Web Design

- Logo Design and Style Guide
- Website design and development

UK - 2019

Hash Latino (Cryptocurrency miner management app)

Branding / Mobile App UI/UX

- Logo Design and brand elements
- Wireframe
- Usability testing
- UI design

Venezuela - 2019

Archestratus (Luxury meat distributor using blockchain technology)

Branding / Website

- Logo Design and brand elements
- Digital and print material
- E-commerce website design and development

Malta - 2019

FREELANCE EXPERIENCE (CONTINUED)

URUZ (Online fitness app) Branding / Mobile App UI/UX / Web Application UI <ul style="list-style-type: none">• Logo Design, brand elements and communication guide• Translate requirements into user-friendly processes• Wireframes and usability flow charts• Interactive prototype• Usability testing and modifications based on user feedback• UI design• Assets and style guide for developers	Lebanon - 2018
Lexminster (Web platform for lawyers and documentation) Branding / Web Application UI <ul style="list-style-type: none">• Logo Design, brand elements and communication guide• Translate requirements into user-friendly processes• Dynamic module-based master layout and navigation• Interactive prototype• UI design• Assets and style guide for developers	France - 2018
Fitguru (Fitness Supplements brand, e-commerce) Web Design <ul style="list-style-type: none">• Landing Page design• Custom icons and visual elements• Assets and style guide for developers	USA - 2018
LEWAP (NGO for water management on the government level) Branding <ul style="list-style-type: none">• Logo Design and Brand Identity• Digital and print design templates	France - 2018
Cyber-E (Electronics shop, e-commerce) Branding / Website <ul style="list-style-type: none">• Logo Design and Brand Identity• Marketing strategy and visuals• Website design• E-commerce website execution using Webflow	Lebanon - 2018
Luna's Village (Hotel and residence) Branding / Website <ul style="list-style-type: none">• Logo Design and Brand Identity• Print material• Custom icons and visual elements• Website design• Website execution using Adobe Muse	Lebanon - 2017
Luna's Kitchen (Restaurant for organic food) Branding / Website <ul style="list-style-type: none">• Logo Design and Brand Identity• Online and offline menu design• Custom icons and visual elements• Website design• Website execution using Adobe Muse	Lebanon - 2017
Waterwise (Water usage tracking app) Branding / Mobile App UI/UX <ul style="list-style-type: none">• Logo Design and branding guide• Wireframe and usability flow charts• Interactive prototype• UI design• Assets and style guide for developers	Lebanon - 2017
Tropoo (Create or find vacation journeys in any city) Branding / Mobile App UI/UX <ul style="list-style-type: none">• Logo Design and branding guide• Wireframe and usability flow charts• Interactive prototype• UI design• Assets and style guide for developers	Dubai - 2017
Social Bx (Book exchange app) Branding / Mobile App UX <ul style="list-style-type: none">• Logo Design and branding guide• Wireframe and usability flow charts• Interactive prototype• Usability testing and modifications based on user feedback	Lebanon - 2017