



MONSE DE GRAU

UX Designer

CONTACT

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EDUCATION

OCAD University

2016 - 2020

BDes, Major in Industrial Design

PROFILE

Monse is a multidisciplinary designer and illustrator based in Toronto who thrives at the intersection of creativity and strategy. She is passionate about transforming complex challenges into simple, intuitive experiences. Guided by user insights and a collaborative process, Monse designs products that are functional, user-centred, and drive meaningful impact.

LANGUAGES

English, Spanish

SKILLS

EXPERIENCE

- Product Design
- UX/UI Design
- User Research
- Usability Testing
- Design Systems
- Agile & Scrum

DESIGN

- Personas
- Storyboarding
- User Flows
- Wireframing
- Prototyping
- Illustration

TOOLS

- Figma
- Sketch
- Illustrator
- Photoshop
- InDesign
- Procreate

WORK EXPERIENCE

UX DESIGNER

Texada Software

February 2020 - Present

- Partnered with Product and Engineering teams to enhance web and mobile experiences, ensuring alignment between user needs and technical feasibility.
- Led UX efforts in redesigning the legacy platform, modernizing the interface and prioritizing usability improvements to increase user satisfaction.
 - Optimized the Contract Creation workflow, reducing onboarding time from 4+ hours to 3 minutes, dramatically improving efficiency and user satisfaction.
- Conducted on-site user research to observe workflows before and after implementation, uncovering insights that informed design decisions.
- Integrated AI features into key workflows, streamlining repetitive tasks and significantly improving user productivity.
- Collected and synthesized user and stakeholder feedback to iterate on designs, ensuring solutions aligned with both user needs and business objectives.
- Designed new UI components and scaled the design system to improve consistency, accelerate delivery, and support cross-functional teams.