# TERMS AND CONDITIONS

These terms and conditions relate to the photography workshops organised by Robin Moon trading as Wanderlust Imagery, and run by Robin Moon and any assistant workshop leaders. The itinerary is subject to change to accommodate local conditions and opportunities.

#### **PRICE**

The price of a workshop is outlined on the detailed trip notes for each workshop as shown on the <a href="https://www.wanderlust.sydney/workshops">www.wanderlust.sydney/workshops</a> website page.

The inclusions and exclusions for each workshop are also shown on the detailed trip notes.

#### **RESERVATIONS:**

A deposit can be made on the Wanderlust Imagery website at www.wanderlust.sydney/workshops in the online shop, or you can email Robin Moon at images@wanderlust.sydney, or call her on +612 0412107847. Each tour is limited to a maximum number of participants.

Trip spaces will be confirmed in order of receipt and upon payment of deposit.

## **PAYMENT:**

To confirm your place, payment of the deposit is required at time of booking and may be made through our Paypal account, or you can contact Robin for other arrangements (images@wanderlust.sydney). Once your reservation has been confirmed, payment of the trip fee balance is required 6 weeks prior to the commencement of the workshop. Please note fees may apply when remitting the trip fee balance by PayPal. We reserve the right to cancel your booking if payment is not received when due, wherein the Cancellations and Refunds clauses, listed below, shall come into effect.

## **CANCELLATIONS & REFUNDS**

Should you wish to cancel your booking, you must advise us in writing (email is fine). We try to have a fair refund policy that works for both you and us:

Deposits are refundable, up to 90 days prior to the event.

If you don't request a refund of your deposit 90 days out or longer,

we will assume you wish to come and the balance is payable.

If you are cancelling more than 90 days from the workshop date, we will refund you in full;

If the workshop is not full and, after your cancellation, we still have the minimum number of bookings to run, we will refund your booking fee in full;

If the workshop is full, and we have turned away other customers, and you are cancelling within 90 days of the workshop date, we won't refund you unless your place is filled by someone else;

If after you cancel your booking the workshop numbers fall below the minimum number required to run, and you are cancelling within 90 days, we won't refund you.

No part refunds are made for unused portions or services of a workshop.

## **HEALTH REQUIREMENTS**

The tour is designed to be suitable for people of all ages in good health and moderate fitness.

While activities are not strenuous, on some trips we will be hiking on tracks in wilderness areas.

It will be necessary to carry your own camera equipment, extra clothing, food and water for these activities.

Should you have any concerns about your own capabilities and/or fitness in relation to a particular trip, please contact us to discuss this before sending your reservation form.

You are required to disclose any medical or physical condition that you have which could create a risk for you or any other participants. We assume no responsibility for medical care nor guarantee to meet any special dietary requirements.

#### **INSURANCE:**

Personal insurance is mandatory for all participants and their equipment and personal belongings as no insurance is included in the trip fees. Please be aware of any current COVID issues and that travel arrangements as your ability to participate in the workshop maybe affected.

## **RESPONSIBILITY**

The responsibility of Wanderlust Imagery is strictly limited.

As a workshop operator, Wanderlust Imagery may organise, promote, and sell programs consisting of services that it purchases from various suppliers. Wanderlust Imagery do not own or operate any of these suppliers and as such are not responsible for any negligent or wilful act or failure or omission of any supplier. By taking part in the workshop, you agree that Wanderlust Imagery shall not be liable for the above failings. Wanderlust Imagery cannot accept responsibility for losses or extra expenses caused by, but not limited to, delay or changes in any transportation services, weather, illness, injury, strike, quarantine or other causes. All such losses or expenses will be the sole responsibility of the participant. Wanderlust Imagery reserve the right to cancel any workshop prior to commencement, whereupon paid funds will be refunded in full, but is not liable for any other trip preparation expenses such as, but not limited to, air ticket penalties, visa fees and medical treatments. Wanderlust Imagery reserve the right to substitute accommodations (if any) of similar category for those indicated and to make any changes in the itinerary or transport where deemed necessary. Where weather conditions or forces of nature restrict or prohibit workshop activities, it reserves the right to alter the trip program and substitute alternative activities. Prior to commencement of any workshop the Acceptance of Risk Release form is a term of sale.

The Acceptance of Risk release must be agreed to by each participant prior to the commencement of the workshop. No alterations to the Acceptance of Risk Release will be accepted.

If a participant attends a workshop without signing an Acceptance of Risk Release, their attendance confirms their acceptance of all parts of these Terms and Conditions, and the Acceptance of Risk Release. These Terms and Conditions, and the Acceptance of Risk release, shall be governed in all respects by and interpreted in accordance with the law within New South Wales, Australia.

That's it!

Any special requests, please let us know beforehand!

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