GENERAL WORKSHOP + TOUR TERMS AND CONDITIONS

Revised November 2026

These terms and conditions relate to the photography workshops and tours organised by Wanderlust Imagery Pty Ltd and run by Robin Moon, and/or Timothy Moon and any assistant workshop leaders. The itinerary is subject to change to accommodate local conditions and opportunities. By booking a workshop or tour with Wanderlust Imagery Pty Ltd, you are deemed to have agreed to these terms and conditions.

PRICE
The price of a workshop is outlined on the detailed trip notes for each workshop as shown on the https://www.wanderlust.sydney/workshops-tours website page. The inclusions and exclusions for each workshop are also shown on the detailed trip notes. All other expenses are the responsibility of the participant.

We reserve the right to impose surcharges up to 30 days prior to departure, due to unfavourable changes in exchange rate, increase in airfares or transportation costs included in the cost of the workshop or tour, or increase in local operator costs, taxes or Government imposed changes that may increase the cost of running the workshop / tour.

Tips and gratuities customary in some overseas countries are not included in the workshop / tour fee.

RESERVATIONS
A deposit or payment in full can be made on the Wanderlust Imagery website at https://www.wanderlust.sydney/workshops-tours in the online shop, or you can email us at images@wanderlust.sydney, or call on +612 0410682111.

Some workshops are offered through the Sonsyscene website at https://scene.sonyanz.com/login with the deposit payable through Sonyscene.

Each workshop or tour is limited to a maximum number of participants.
Places will be confirmed in order of receipt of application and upon payment of deposit.

Prior to departure on a workshop or tour, participants must provide a completed emergency contact and risk waiver form. There is no upper age limited, but a minimum age limit of 18 years applies.

We reserve the right to decline a booking if we feel you may be unsuited to the workshop or tour.

PAYMENT
Any payments made at the time of booking are non-refundable, however the payment can be transferred to another workshop within 12 months of the date of payment. To confirm your place, payment of the deposit is required at time of booking and may be made through our PayPal account, or you can contact us to make alternate arrangements (images@wanderlust.sydney). Once a reservation has been confirmed, payment of the trip fee balance is required generally 6 weeks prior to the commencement of the workshop. This may vary depending on the nature of and expenses associated with the workshop. Please note fees may apply when remitting the trip fee balance by PayPal.

We reserve the right to cancel your booking if payment is not received when due, wherein the Cancellations and Refunds clauses, listed below, shall come into effect.

CANCELLATIONS & REFUNDS
Should you wish to cancel your booking, you must advise us in writing (email is fine).
We try to have a fair refund policy that works for both you and us:

Deposits are generally not refundable but may be transferred to another workshop run within 12 months of the date of payment. If you cancel less than 90 days out from the workshop date, and your place can not be filled, your workshop fee may be lost in full. We will review a request for a refund on a case by case basis, taking into account expenses that we have incurred and your personal circumstances.

If you leave a workshop early or fail to join a workshop at the nominated time and date, no refund will be made.

We reserve the right to cancel a workshop for any reason. If a workshop is cancelled, the amount paid will be transferred to an alternate available departure date or alternate workshop or tour. Full refunds will be offered where cancellation is due to external events outside our reasonable control, such as natural disasters, disease, war or threat of war.

No part refunds are made for unused portions or services of a workshop.

HEALTH REQUIREMENTS
The tour is designed to be suitable for people of all ages in good health and moderate fitness.
While activities are not strenuous, on some trips we will be hiking on tracks in wilderness areas.
It will be necessary to carry your own camera equipment, extra clothing, food and water for these activities.
Should you have any concerns about your own capabilities and/or fitness in relation to a particular trip, please contact us to discuss this before sending your reservation form. You are required to disclose any medical or physical condition that you have which could create a risk for you or any other participants. We assume no responsibility for medical care nor guarantee to meet any special dietary requirements.

ACCOMMODATION
We generally arrange shared accommodation to encourage the opportunity to share photographic experience with fellow likeminded participants. We also understand that some require personal space, so a single supplement is generally available, subject to where we are travelling.
Please discuss availability with us prior to booking.

TRAVEL INSURANCE + DOCUMENTATION
Travel Insurance is mandatory for all participants and must include their equipment and personal belongings as no insurance is included in the trip fees. Please be aware of any current COVID issues and that travel arrangements can impact your ability to participate in the workshop. Your policy must cover personal accident, death, medical expenses and emergency repatriation. We recommend it also cover cancellation, curtailment, personal liability and loss of luggage and personal effects.

For international tours a valid passport will be required. Please check expiry dates on your documentation to ensure compliance with local requirements to ensure you can meet us at the agreed location on time.

Some countries ban the use of drones, and some ban them even if you are in transit,
so do your homework on the travel route you choose to and from our international tours
If your photography includes the use of a drone.

ITINERARY
We aim to operate our tours as described in the detailed trip notes but reserve the right to change the itinerary at any time without prior notice, due to local circumstances or events outside our control. Should such events cause additional cost, such as alternate travel or accommodation expenses, then you will be liable for your portion of the costs incurred. We are not responsible for additional costs due to rescheduling by airlines or delays due to weather.

Optional activities are not included in the tour price, and do not form part of the tour.
The contract for the provision of the activity is between the participant and the provider.

RESPONSIBILITY
The responsibility of Wanderlust Imagery Pty Limited and agents is strictly limited.
As a workshop operator, Wanderlust Imagery Pty Ltd may organise, promote, and sell programs consisting of services that it purchases from various suppliers. Wanderlust Imagery Pty Ltd do not own or operate any of these suppliers and as such are not responsible for any negligent or wilful act or failure or omission of any supplier. By taking part in the workshop, you agree that Wanderlust Imagery Pty Ltd shall not be liable for the above failings. Wanderlust Imagery Pty Ltd cannot accept responsibility for losses or extra expenses caused by, but not limited to, delay or changes in any transportation services, weather, illness, injury, strike, quarantine or other causes. All such losses or expenses will be the sole responsibility of the participant. Wanderlust Imagery Pty Ltd reserve the right to cancel any workshop prior to commencement, whereupon paid funds will be refunded in full, but is not liable for any other trip preparation expenses such as, but not limited to, air ticket penalties, visa fees and medical treatments.

Wanderlust Imagery Pty Ltd reserves the right to substitute accommodations (if any) of similar category for those indicated and to make any changes in the itinerary or transport where deemed necessary. Where weather conditions or forces of nature restrict or prohibit workshop activities, it reserves the right to alter the trip program and substitute alternative activities. Prior to commencement of any workshop the Emergency Contact and Acceptance of Risk Release form is a term of sale must be completed by all participants.

No alterations to the Acceptance of Risk Release will be accepted.

If a participant attends a workshop without signing an Acceptance of Risk Release, their attendance confirms their acceptance of all parts of these Terms and Conditions, and the Acceptance of Risk Release.
These Terms and Conditions, and the Acceptance of Risk release, shall be governed in all respects by and interpreted in accordance with the law within New South Wales, Australia.

That's it!
Any special requests, please let us know beforehand!